DEVICE ID SWAP: FC Web

Overview

You can swap a new hardware device with an existing asset/vehicle on FC Web, in the event of a warranty swap or 3G hardware migration.
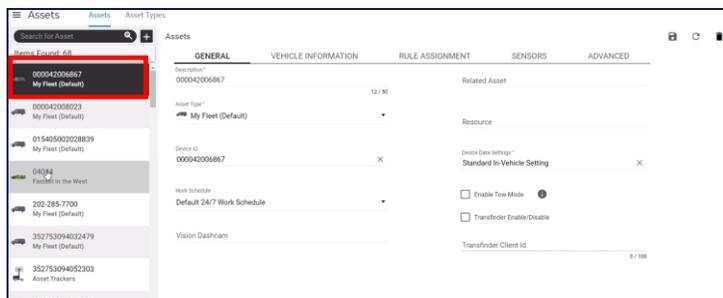
This allows you to assign a new FC hardware to an existing asset without losing access to the asset's previous data.

ACCESS NEW DEVICE SERIAL ID

Once a new device is added to your account, FC Web automatically generates an asset shell.

Follow the steps below to access the new device asset shell:

1. Log in to **FC Web**
2. From the main menu, select **Manage**
3. Click **Assets**
4. The new Device serial ID will be listed on the left hand side menu
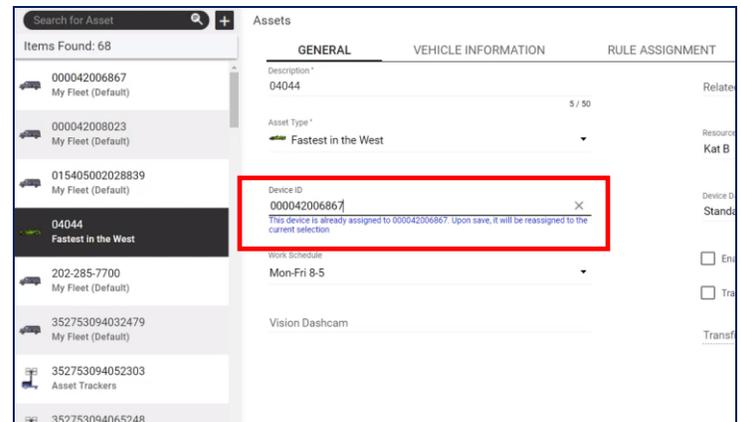5. Select the new Device ID to access the details

Note: For newly added devices, the Description and Device ID fields in the asset shell display the Device serial ID, unless the asset Description is changed by the user.

DEVICE SWAP

Follow the steps below to perform the Device ID Swap with an existing asset:

6. Copy the new Device Serial ID from the new Asset shell
7. Now, select an existing asset from the left hand side menu you wish to assign the new device to
8. Click the **x** icon next to the **Device ID** field to remove the old device ID associated with the asset
9. Paste the copied Device serial ID of the new hardware in the **Device ID** field

10. A message will display to indicate that the device ID is already associated with another asset
11. Click the **Save** button on the top right hand corner of the page to assign this device to the current asset

Once assigned and saved, the new device ID will no longer display in the Device ID field of the previous asset shell.

12. In order to remove assets not applicable to you, select the previous asset shell again (new device ID) from the left hand side menu
13. Click the **Delete** button

Quick Reference Card